

Macros: Email and In-App

Exit and delete group

XML Code

```
<canned-response>
```

```
<email>
```

```
<p>You can delete a group if you:</p>
```

```
<ul>
```

```
<li>Are the group admin.</li>
```

```
<li>Remove all members.</li>
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```
<li>Exit the group.</li>
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```
</ul>
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```
<p>When you delete a group, you'll no longer see the group in your chats list and the chat history will be erased from your phone. Other members will still see the group in their chats list. However, if you have removed the other members before deleting, no one will be able to send messages.</p>
```

```
<p>To remove group members:</p>
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```
<ol>
```

```
<li>Select the group subject.</li>
```

```
<li>Click <b>Members</b>.</li>
```

```
<li>Right click the member you want to remove &gt; <b>Remove from group</b>.</li>
```

```
</ol>
```

```
<p>To exit a group:</p>
```

```
<ol>
```

```
<li>Select the group subject.</li>
```

```
<li>Click <b>Exit group</b> &gt; <b>Exit</b>.</li>
```

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</ol>
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```
<p>After you exit a group, you'll see the option to delete the group.</p>
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```
<p>To delete a group.</p>
```

```
<ol>
```

- Select the group subject.
- Click Delete group > Delete.

<inapp>

<p>You can delete a group if you: are the group admin, remove all members, exit the group.</p>

<p>When you delete a group, you won't see the group in your chats list. Chat history will be erased. Other members will still see the group. If you have removed the other members before deleting, no one will see the messages.</p>

<p>To remove group members, select the group subject. Click Members. Right click the member you want to remove. Click Remove from group.</p>

<p>To exit a group, select the group subject in the group chat. Click Exit group, and then Exit.</p>

<p>After you exit group, you'll see the option to delete group. To delete group, select the group subject. Click Delete group, and then Delete.</p>

Final Product - Email

You can delete a group if you:

- Are the group admin.
- Remove all members.
- Exit the group.

When you delete a group, you'll no longer see the group in your chats list and the chat history will be erased from your phone. Other members will still see the group in their chats list. However, if you have removed the other members before deleting, no one will be able to send messages.

To remove group members:

1. Select the group subject.
2. Click **Members**.
3. Right click the member you want to remove > **Remove from group**.

To exit a group:

1. Select the group subject.
2. Click **Exit group > Exit**.

After you exit a group, you'll see the option to delete the group.

To delete a group.

1. Select the group subject.
2. Click **Delete group > Delete**.

Final Product - In-App

You can delete a group if you: are the group admin, remove all members, exit the group.

When you delete a group, you won't see the group in your chats list. Chat history will be erased. Other members will still see the group. If you have removed the other members before deleting, no one will see the messages.

To remove group members, select the group subject. Click **Members**. Right click the member you want to remove. Click **Remove from group**.

To exit a group, select the group subject in the group chat. Click **Exit group**, and then **Exit**.

After you exit the group, you'll see the option to delete the group. To delete a group, select the group subject. Click **Delete group**, and then **Delete**.